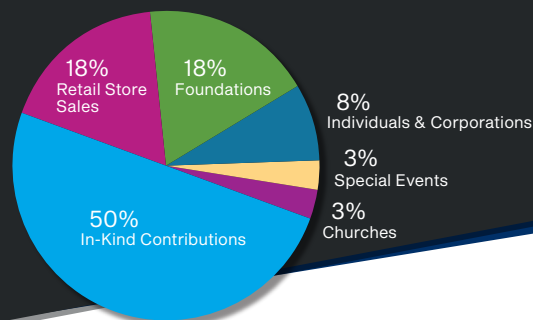




REVENUE SOURCES



CORE VALUES

LOVE We value each person as a unique individual with a right to be respected and accepted. We treat everyone with dignity and respect, regardless of their background or circumstance. Our actions are motivated by love for our fellow man.

INTEGRITY We carry out our mission by conducting our business with honesty, integrity, and fairness.

CLIENT FOCUS We invest in the lives of others. We recognize that our clients are our first priority. We are committed to listen and respond positively to their needs. We treat all those we serve with compassion and kindness.

STEWARDSHIP We are called as God's stewards to manage our finances and resources to our best ability. Through the generosity of many, we have the opportunity to make a difference in our community.

PRAYER We believe that prayer can make a difference. We pray continuously for our team and for the people we serve. We ask for God to provide the resources we need and the wisdom on how to use them.

COLLABORATION We believe in the power of working together. Collaboration requires a special level of trust that is the result of honesty and mutual respect. We encourage collaboration across our team, and also with other organizations to solve complex community problems. Together we can build efficient and effective services to better serve our clients.

EMPOWERMENT We believe in the value of empowering individuals. We provide basic resources they need, but also life skills to assist them in reaching their full potential. When people feel empowered, they find creative ways to resolve their own problems and better contribute to society.

POPULATION HELPED

47,629 individuals



FAMILIES HELPED

20,600



HOMELESS HELPED

2550 individuals



ABOUT US

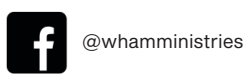
WHAM's mission and focus since 1982 has been to carry out Christ's command to love and provide for those in need, regardless of their religious beliefs. We focus on offering services that prevent eviction and homelessness, including rent and utility assistance, as well as providing access to education and job training to lift families out of poverty, promote independence, and connect them to tools that help build better lives. Together with the other services we provide such as food, clothing, seasonal programs, disaster relief, etc., our programs contribute to alleviating poverty, building thriving communities, and giving hope to the hopeless.

To support our work with those needing a helping hand, please visit www.whamministries.org/donate or mail your gift to the address below.

GET IN TOUCH

WEST HOUSTON ASSISTANCE MINISTRIES
10501 Meadowglen Lane, Houston, Texas 77042
713-780-2727

www.whamministries.org



STATEMENT OF FINANCIAL POSITION

TOTAL ASSETS	\$2,547,127
LIABILITIES	(\$48,004)
NET ASSETS	\$2,499,123
UNRESTRICTED	\$2,216,837
RESTRICTED	\$282,286

TOTAL LIABILITIES & NET ASSETS	\$2,547,127
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2018 Operating Revenue	\$4,090,843
2018 Operating Expenses	\$4,131,656
*Changes in Net Assets	(\$40,813)

* Due to funds received in fiscal year 2017 for Hurricane Harvey Relief, that was spent in fiscal year 2018

WHERE DOES YOUR DONATION GO?



2018

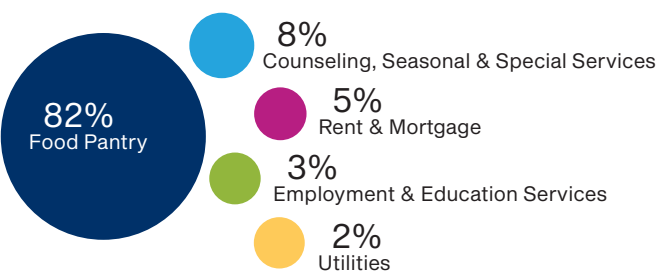
IMPACT REPORT

WHAM WEST HOUSTON ASSISTANCE MINISTRIES

www.whamministries.org



AREAS OF MAJOR IMPACT



SERVICES

FOOD & MEALS
39,003 individuals

UTILITIES
1001 individuals

ESTIMATED VALUE
Food & Dry Goods
\$2,001,618

RENT & MORTGAGE
2295 individuals

POUNDRAGE OF FOOD DISBURSED
1,102,107 LBS

OTHER SEASONAL & SPECIAL SERVICES
3515 individuals

EMPLOYMENT & EDUCATION SERVICES
1630 individuals

MENTAL HEALTH COUNSELING
185 individuals

HARVEY DISASTER RELIEF
16,215 Individuals
Food & Financial Assistance Value
\$947,513

VOLUNTEERING

IN THE PAST YEAR
456 Volunteers
48,719 Hours of Service
Valued at \$1,202,872

For more information, or to get started as a volunteer, please contact:

ELLA CLARK
Volunteer Coordinator
Office: 832-413-5983
e.clark@whamministries.org



EMPLOYMENT/EDUCATION PROGRAM

- ESL STUDENTS**
129 individuals
- GED GRADUATES**
12 individuals
- CNA GRADUATES**
15 individuals
- JOB LEADS**
933 provided
- JOBS FOUND & REPORTED**
66
- TRANSPORTATION ASSISTANCE**
118 individuals
- COMPUTER LITERACY**
31 students
- RESUME ASSISTANCE**
269 individuals
- COMPUTER ASSISTANCE**
594 individuals
- MONEY MANAGEMENT**
42 individuals

SPECIAL PROGRAMS

- ✓ THANKSGIVING MEALS..... 242 families
- ✓ CHRISTMAS MEALS..... 246 families
- ✓ HOLIDAY GIFTS..... 976 children
- ✓ SUMMER MEALS..... 1,188 children
- ✓ BACK TO SCHOOL..... 530 children
- ✓ HEALTH SCREENINGS..... 70 individuals
- ✓ HOMELESS SHOWERS & HAIRCUTS..... 40 individuals

CLIENT SUCCESS STORIES

Irina's life starting changing for the better when she discovered WHAM's Employment Services Department, shortly after arriving in the US from Cuba. Her English skills were limited, making it difficult to find employment, but WHAM provided ESL classes, tips with resume formatting and job searches, and participation in a weekly conversation night to practice speaking English. Irina was soon hired as a customer service representative and quickly worked her way up to manager. While working full time, she completed a web development program, graduating at the top of her class. Through her achievements, Irina is now competing to win a position in an oil and gas company, and her future is bright.



Charles, a disabled veteran whose only income is his monthly disability payment, is like many who are on fixed incomes and cannot change their financial situation. By the end of the month, he runs out of food and money. He finds the help that he needs at WHAM by supplementing his food supply with healthy choices from our food pantry. Charles is grateful to donors who support WHAM's programs that allow him a better quality of life.



"I wanted to prove to myself that I can be independent and take care of any situations. I never thought, however, that one of my situations would be having money issues. I had to learn that it is ok to ask for help. Thanks to my family, friends, and West Houston Assistance Ministries, I managed to get my financial situation back in order. And, thanks to WHAM, I learned that things will get tough, but as long as you have a little bit of faith, things are temporary."

- Crystal